V2.1.3

TUPEL 3D
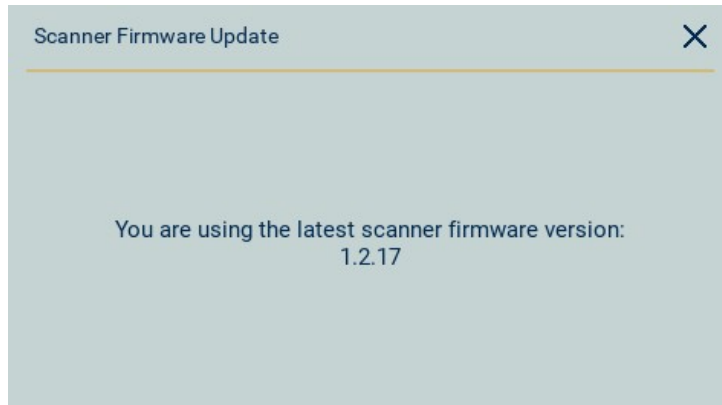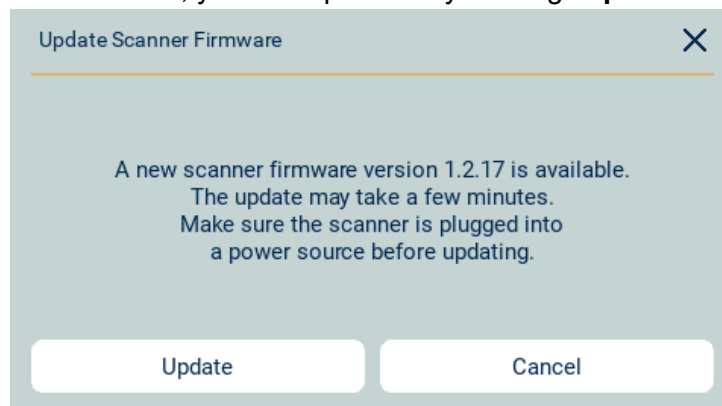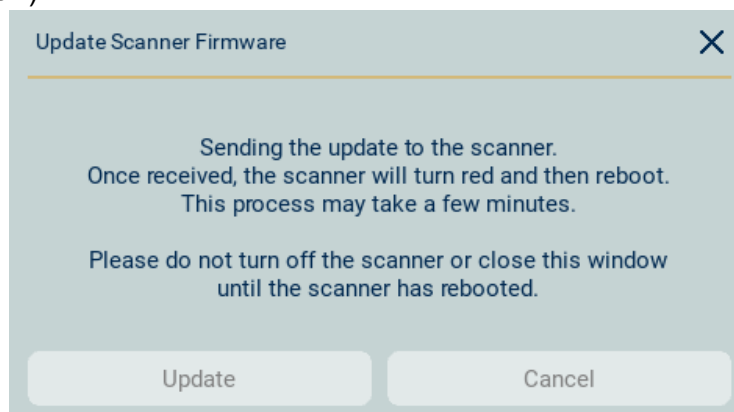
How to update the firmware

1. Make sure you are running the latest version of the software on your PC.
2. Connect your Scanner (by USB or WiFi).
3. Click on "**Settings**" button on the bottom left corner.
4. Under the "**Update**" tab, click on "**Check for Scanner Firmware Updates**".

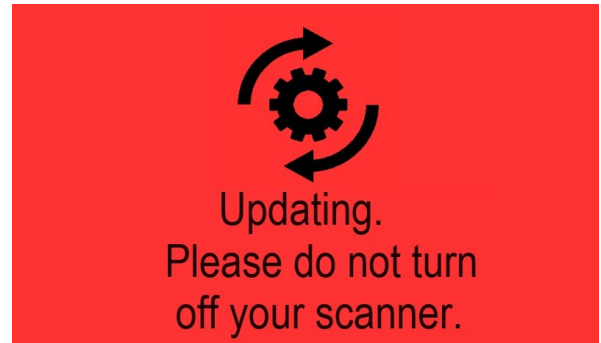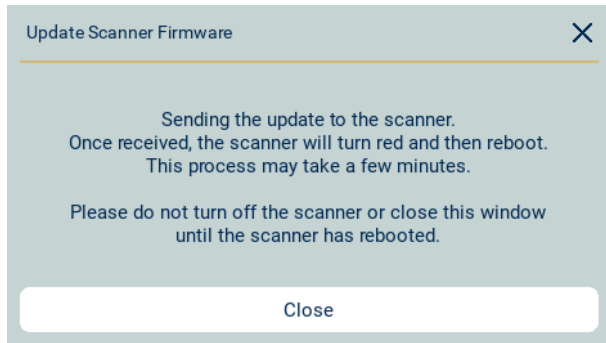- If there are no updates the software will show that the latest version is being used

- If there is a newer version, you can update it by clicking "**Update**"

5. After starting the update, the new firmware will be downloaded (**please make sure you have an internet connection**).

6. The new firmware will be sent to the scanner and the following red image will appear the LCD.

- After the red screen, the scanner will restart automatically (screen will turn black and then green)
- This may take a few minutes. **Please do not turn off the scanner during the update**

7. When the scanner is back to the normal operating screen (green screen, ready to connect), it is ready to be used.
8. As a final confirmation of a successful update, go back to the "Check for Scanner Firmware Updates" button and it should say that everything is up to date.

Feel free to contact us for guidance.

Firmware release notes

Version: 1.2.17
Released: 8th Aug 2025
Notes:
- Scanner now starts up in 30 seconds (3 times faster than before).

Version: 1.2.15
Released: 21st Mar 2025
Notes:
- Screen now dims after 60 seconds of inactivity.
- Optimized display performance during calibration on slower laptops.

Version: 1.2.11
Released: 12th Jun 2024
Notes:
- Faster WiFi connnection
- Less WiFi dropouts

Version: 1.2.10
Released: 15th Jan 2023
Notes:
- Brings UI features to the scanner LCD
- Further WiFi and USB improvements

Version: 1.2.9
Released: 5th Jan 2023
Notes:
 - More reliable data transfer - less WiFi drop outs.
 - Faster image capture